

# CASE STUDY

## Yorkshire



Summer 2020

Jenny's son, John\* was one the first residents to move into Eden Futures' new service in Yorkshire in October 2019. As a vulnerable young adult, now 19, he struggled living more independently previously, often making unwise friendship choices which led to anti-social behaviour. His family felt he needed more structured help and support which he's found with Eden Futures.

*"John needs 24 hour a day support, someone who can be round him all the time. He's made good connections with the Eden Futures team and has come to value his support workers even if he can't always express it. It's been vital for him to form these new relationships, but also for us, as his family, to know he's being supported and listened to. We have a good rapport with Eden Futures and communication is open and working well with consistency being key.*

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**Jenny**

*"John's now engaging in support – both internally and externally – to help him manage his condition, which is great for me as his mum to see."*

\* Names have been changed

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